

Privacy Policy

Neovera, Inc. respects the privacy of its Web site visitors and is committed to protecting the privacy rights of identifiable individuals. In this regard, Neovera has prepared this Web Site Privacy Policy (the “Privacy Policy”) to communicate to its users how Neovera collects, uses and discloses personal information collected about them on the Neovera Web site. This Privacy Policy applies to www.neovera.com/ and its authorized sub-sites that expressly adopt, display or link back to this Privacy Policy.

Collection and Use of Personal Information

We may collect personal information such as your name, personal home address, personal e-mail address and personal telephone and fax numbers that you voluntarily provide to us when you request information about our services, submit questions, register for services, or when you submit your resume in relation to a career opportunity. The aforementioned personal information provided by you may then be used to communicate with you in connection with your various inquiries or to consider you for employment purposes.

We may also collect information in connection with your visit to our Web site through the use of cookies. Such information will be used to analyze trends, to administer the site, to track visitors’ movements around the site and to gather demographic information about our visitor base as a whole. The use of cookies merely identifies you as a number, that is, your name, address or any other information that directly identifies you will not be collected. Additional details regarding the use of various technologies are provided below.

Disclosure of Personal Information

We may disclose the personal information collected through this Web site with our affiliates for internal business purposes. We may also share information provided by you with service providers that we retain to perform services on our behalf. These service providers are contractually limited from using or disclosing the information except as is necessary to perform the services or to comply with legal requirements. Furthermore, we may disclose information about you where we are required or permitted by law to do so.

Links to non-Neovera websites

This Web site may contain links to third party Web sites that are not affiliated with Neovera. Neovera does not in any way endorse or make any representations about such third party Web sites. The links are simply made available for your convenience. As such, Neovera is not responsible for the privacy practices or content of such third party Web sites. If you choose to access those links, we encourage you to review their respective privacy policies before submitting any of your personal information.

[Cigna Health Plan](#)

Our Security Measures to Protect Personal Information

To protect the personally identifiable information you transmit through your use of this Web site, we maintain reasonable physical, technical and administrative safeguards to help protect against the unauthorized access, use and disclosure of the information.

Access and Correction

Using our Get Started page, you may request information about the existence of the personal information voluntarily provided by you through our Website, and request access to such information in order to have it deleted, updated or corrected, subject to certain legal restrictions.

Use of Technology: Cookies & Logs

As previously mentioned, Neovera may use cookies to collect information about its visitors. Cookies are identifiers that are transferred to your computer's hard drive through your Web browser to enable our systems to recognize your browser. You may choose to disable cookies on your computer by modifying your Web browser.

Neovera may also use logs to collect information about its visitors. Neovera may review server logs for security purposes, for example, to detect intrusions into our network. Server log data, which contains visitors' IP addresses, could in instances of criminal malfeasance be used to trace and identify individuals. In such instances, raw data logs would be shared with appropriate investigative bodies authorized to investigate such breaches of security. Like cookies, logs do not cross reference the information automatically collected with any type of personal information that is voluntarily offered by you on or through this Web site.

Young Audiences

This Web site is not intentionally designed for or directed to children and we do not knowingly collect or maintain personal information from children on our Web site. If we become aware that we have inadvertently received personal information from such a visitor, we will delete the information from our records.

Consent

By using this Web site and sub-sites, you consent to the collection, use and disclosure of your personal information by us in the manner described in this Privacy Policy. Neovera reserves the right to make changes to this Privacy Policy from time to time without notice.

Privacy Questions and Access

For additional information about our online privacy practices, please contact:

Neovera, Inc.

12100 Sunset Hills Rd
Suite 610
Reston, VA 20190

1-866-636-8372

privacy@neovera.com

IMPORTANT PRIVACY INFORMATION FOR CALIFORNIA RESIDENTS

California's "Shine the Light" Law, California Civil Code Section 1798.83, permits you to request and obtain from us once a year, free of charge, a list of all third parties to which we have disclosed personally identifiable information as defined under California law for such third parties' direct marketing purposes in the preceding calendar year. If you are a California resident and would like to make such a request, see the Contact Information section below.

The California Online Privacy Protection Act requires Neovera to disclose how it responds to Do Not Track signals set in your browser. We do not support Do No Track browser settings. If you enable Do Not Track settings in the browser you are using, we will not respond to them. We await the result of the privacy industry and legal community to determine when a response is appropriate and what form such a response should take. The California Consumer Privacy Act ("CCPA") grants you specific rights in regard to Personal Information we have collected about you. Under the CCPA, you have the right to request from us up to two times every 12 months, free of charge, a list of all the categories and/or specific pieces of Personal Information we have collected about you and that we delete such Personal Information. In the 12 months prior to the Effective Date of this Online Privacy Notice, we have collected the following categories of Personal Information about our customers:

Category	Examples	Collected
Identifiers.	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.	IP address
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, signature, Social Security number, physical characteristics or description, address, telephone number,	Name, email, phone number, Company name

Category	Examples	Collected
	<p>passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.</p>	
<p>Protected classification characteristics under California or federal law.</p>	<p>Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).</p>	<p>none</p>
<p>Commercial information.</p>	<p>Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.</p>	<p>none</p>
<p>Biometric information.</p>	<p>Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.</p>	<p>none</p>

Category	Examples	Collected
Internet or other similar network activity.	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	Browsing history, Visitor source data
Geolocation data.	Physical location or movements.	IP address
Sensory data.	Audio, electronic, visual, thermal, olfactory, or similar information.	None
Professional or employment-related information.	Current or past job history or performance evaluations.	None
Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	None
Inferences drawn from other personal information.	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	None

Right to Request

The CCPA also grants you the right to request that your Personal Information not be sold to third-parties. Neovera does not sell Personal Information about our customers to third parties and has not sold any Personal Information about our customers in the 12 months prior to the Effective Date of this Online Privacy Notice.

To exercise your rights under the CCPA, please contact us at using the information listed in the Contact Information section below. If you choose to exercise these rights, we will not deny you goods or services, charge you different prices, impose different interest rates or fees, or provide you with a different level of quality of goods or services.

Record Deletion

Subject to certain exceptions, you have the option to delete Personal Information about you that we have collected from you.

Data Portability

You have the right to receive the personal information you have previously provided to us and that we have collected.

Changes to this Online Privacy Notice

We may make changes to this Online Privacy Notice at any time and without notice. Any changes to this notice will become effective when posted unless indicated otherwise. Please revisit this notice to ensure you understand how we collect and use your information.

Non-Discrimination

We will not discriminate against you for exercising any of your CCPA rights. If you choose to exercise your rights under the CCPA, we will not deny you goods or services, charge you different prices, impose different interest rates or fees, or provide you with a different level of quality of goods or services.

Contact Information

If you have any questions or comments about this notice, the ways in which we collect and use your personal information, your choices and rights regarding our use of personal information, or wish to exercise your rights under the CCPA, please contact us at:

Phone: (888) 636-8372

Website: www.neovera.com

Email: privacy@neovera.com

Address: 12100 Sunset Hills Road, STE 610, Reston VA 20190

Attn: Privacy and CCPA Compliance

Printer friendly version of this online privacy notice can be obtained [here](#).